

Ravin Elango

Senior Quality Assurance Manager · AI-augmented testing

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THESIS

Quality engineering is becoming the discipline that decides whether AI can be trusted. Twenty years running quality in insurance, healthcare (regulated / GxP-adjacent), financial services, and digital publishing. Currently leading AI-augmented testing at a major publisher; founder of Nexacore LLC.

SELECTED OUTCOMES

- Publishing / AI-augmented ebook QA: ~70% reduction in manual effort on paths the harness owns; ~\$200K cost avoidance versus the vendor-shaped alternative.

- Healthcare (regulated / GxP-adjacent) (estates)

EXPERIENCE

Senior Quality Assurance Manager, AI-augmented testing

Aug 2023 – Present

One of the world's largest publishers (Penguin Random House)

- Lead ebook quality for production releases that cannot be hotfixed after they ship to a storefront.

- Put LLMs to work (exist, hu)

Quality leadership, healthcare & life sciences

2021 – 2023

McKesson and prior regulated healthcare programs

- Quality on utilization management and related clinical-adjacent platforms; evidence designed to survive an auditor.

- Release

Quality across insurance, financial services, and earlier healthcare

2006 – 2021

Carriers, health plans, and financial platforms

- UAT and quality programs on policy administration (LifePRO, FAST, annuity/new-business), financial feeds, and healthcare operations.

- The recu

VENTURES

Nexacore LLC — Founder

- Thesis: every software team will need an AI quality engineer that does not sleep, and that engineer will still report to a person who can explain the decision.

House of

- Fashion, art, and pantry. A shorter story about taste and putting a name on things people keep.

EDUCATION

M.S., Information Technology and Management

Illinois Institute of Technology, Chicago

ALSO

- Protected veteran (U.S. Army Reserve).

- Tools: P

